

GRAND ILLUSIONS

HOME & GARDEN

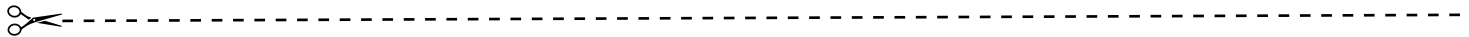
RETURNS FORM

We hope you are delighted with your purchase, however there may be times you would like to return an item. To do so, please follow the following guidelines:

1. You can return any item for an exchange or refund within 28 days of receipt, if you are not completely satisfied. If you have received a damaged, faulty or incorrectly despatched product please call our Team on 01747 858300 or email sales@grandillusions.co.uk. We regret we are unable to reimburse a damaged product if this has not been communicated prior to returning.
2. Complete this returns form and enclose with the products that you are returning in the original packaging. A full refund will not be processed if the returned product arrives damaged without prior communication.
3. Attach a return label addressed to: Grand Illusions – Returns, Blynfield, Stour Row, Shaftesbury, Dorset SP7 0QW. For your convenience you will find this at the bottom of this form.
4. Please ensure you obtain a proof of posting; we regret we are unable to process a refund if the package has been lost in transit without this.
5. Please allow up to 14 days from date of posting for your return to be processed.
6. You are responsible for the cost of postage, unless you have received a damaged, faulty or wrongly despatched product in which case we will arrange collection with our courier.

Order Number:				
Customer Name:				
QTY	PRODUCT DESCRIPTION	SKU	REFUND	REPLACEMENT
<p>CODE (Reason code for refund or replacement)</p> <ol style="list-style-type: none"> 1. No longer required 2. Doesn't match description 3. Incorrect item received 4. Damaged or faulty 5. Other (please specify below) 				

RETURN ADDRESS:



GRAND ILLUSIONS - RETURNS
 Blynfield, Stour Row
 Shaftesbury
 Dorset
 SP7 0QW